

19. Deutscher Kongress für Versorgungsforschung 2020 30.09.-01.10.2020 | Digital

The 19th DKVF DIGITAL 2020 starts on September 30, 2020 and with this e-mail we would like to send you the most important information about the Virtual Venue and the congress.

LOGIN VIRTUAL VENUE

From September 30, 2020, the conference management software "Converia" will be used to display the lecture sessions and ePosters. If you have registered for the congress via the conference management software "kukm-conferences" up to and including 24.09.2020, you have been imported into the system with your contact data by the Kongress- und Kulturmanagement GmbH and your booking ("Online-Ticket") has been linked to your account.

In the course of the import your access data, which you used for the congress registration, will not be taken over. However, a login is required to access the Virtual Venue and retrieve the digital content.

Please create a login first:

1. Open the link <https://dkvf2020.virtual-venue.io/login> to go directly to the Virtual Venue
2. Use the "Forgot password" function to request the e-mail that allows you to set a password
Please make sure to enter the e-mail address you used for the congress registration, since the online-ticket is stored under this account. If you log in with a different e-mail address, you will be asked to book the congress ticket for a fee.
Confirm your entry by clicking "Request password". You will then receive an e-mail with a link where you can set your password.
3. You will first be taken to the "C3 - Conference Control Center". To return to the Virtual Venue, open the link <https://dkvf2020.virtual-venue.io/login> again.
4. Login with your e-mail address or user name and the password you have set.

Instructions for login can be found again at <https://www.dkvf.de/de/how-to.html>.

Please create and check the login in advance so that you will have direct access to the sessions and ePosters from September 30, 2020!

You are very welcome to familiarize yourself with the Virtual Venue. Please note, however, that all contents and functions will only be available from September 30, 2020!

Note for abstract submitters* (ePosters): If you have already uploaded the PDF file of your ePoster, you can use the access data for the Virtual Venue and do not need to set a new password.

INTERAKTION MIT REFERENT*INNEN UND TEILNEHMER*INNEN

During and after the congress you will have the opportunity to ask your questions about the lectures and ePosters via the "Questions & Answers" option. In addition, you can contact other participants directly via the BigBlueButton or chat function.

A detailed overview of how you can use the individual functions will be published shortly at <https://www.dkvf.de/de/how-to.html>.

TECHNICAL REQUIREMENTS

The Virtual Venue requires only minimal technical requirements, as no special software needs to be downloaded or installed for use. The Virtual Venue runs completely in the browser.

To ensure smooth participation, the following points should be observed:

- A stable Internet connection, preferably wired (LAN), wireless (WLAN) or mobile (LTE) with good reception. Simultaneously running update or download, file sharing or streaming processes - also by other users of the Internet connection - can hinder the experience in the virtual venue. The free bandwidth per user should be at least 2MBit/s download and 1MBit/s upload.
- The actual bandwidth can be tested at www.speedtest.net.
- We recommend using a PC/Mac with dual-core processor and at least 4GB RAM, an Android device version 6.0 or higher or an iOS device version 12.2 or higher.
- A current browser is required. We recommend using Google Chrome, Mozilla Firefox or Apple Safari. Please update your browser before the web conference starts.
- If necessary, temporarily switch off Adblocker in the browser.
- A possibility of sound output (loudspeaker or headphones) should be available.
- A microphone on the device or as part of a headset is recommended.
- A webcam is recommended.
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In conference rooms it is recommended to leave the video cameras and microphones switched off if possible in order to keep the load of video transmissions low both on the server side and on the individual conference participants.

A summary of the technical requirements for participants* and speakers* is also available at <https://www.dkvf.de/de/frequently-asked-questions.html> ("Virtual Venue: Technical Requirements").

PROGRAMM

You can view the current program at <https://www.dkvf.de/de/programm.html>.

ABSTRACTBAND

The abstracts of the 19th German Congress for Health Services Research were published by German Medical Science: <http://www.egms.de/de/meetings/dkvf2020/>

All information about the Virtual Venue as well as instructions on how to use it are also published under the following links. The information is updated constantly.

- **Frequently Asked Questions:** <https://www.dkvf.de/de/frequently-asked-questions.html>
- **How to...:** <https://www.dkvf.de/de/how-to.html>

We wish you an interesting and informative congress! If you have any questions or need further information, please do not hesitate to contact me.

Kind regards

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